

Description & Comment Templates for Jira Cloud

General Information

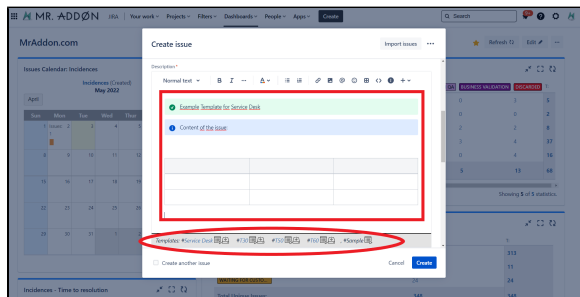
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Description & Comment Templates for Jira Cloud

by [MrAddOn®](#) by TecnoFor

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Cloud



Paid



Set the Template in the Description (use the buttons "Set Desc" and "Save") for

repetitive tasks. You have until
4 templates to save.

Now also Description Templates
by Project and IssueType with
no Jira Admin intervention
required

➤ Description

With the installation of this app, you will be able to manage until 4 description templates in your Jira Cloud instance. Very useful for repetitive tasks creation.

The description templates are stored and processed in cookies in the Browser. Just install and ready to use it. Plug & Play.

Since October 2022 you can configure **Description Templates by Project and IssueType with no Jira Admin intervention!**

Since November 2022 you can configure **Comment Templates!**

See this video for more info:

Compatible with Google Chrome, Microsoft Edge and Firefox

➤ Install addon

Follow the classic way to install using the **Find new apps**, as shown below

The screenshot shows the Jira Service Management interface for discovering apps. The search bar is set to 'description', resulting in 74 items. The first three items are:

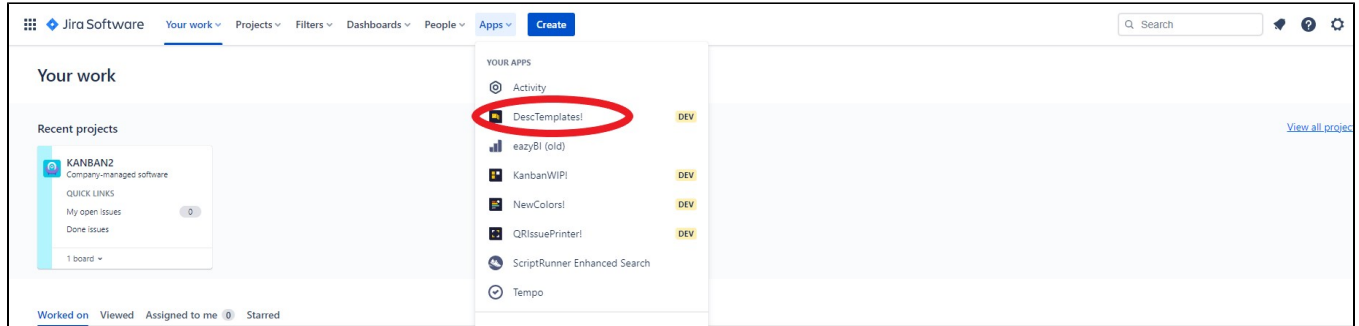
- Description & Comment Templates for Jira Cloud**: 615 installs, 4.5 stars (19 reviews). Description: Description & Comment Templates for Jira Cloud. Custom fields.
- Issue Template for Jira - Summary & Description Templates**: 1.2k installs, 4.5 stars (20 reviews). Description: Add issue templates to issue create window. Define templates to automatically prefill issue summary & description fields. Integrations, Project management, Utilities, Workflow.
- Description History Tab for Jira**: 406 installs, 4.5 stars (17 reviews). Description: Identify meaningful changes made in a ticket Description in diff format. Document management, Documentation, Project m...

The bottom two items are:

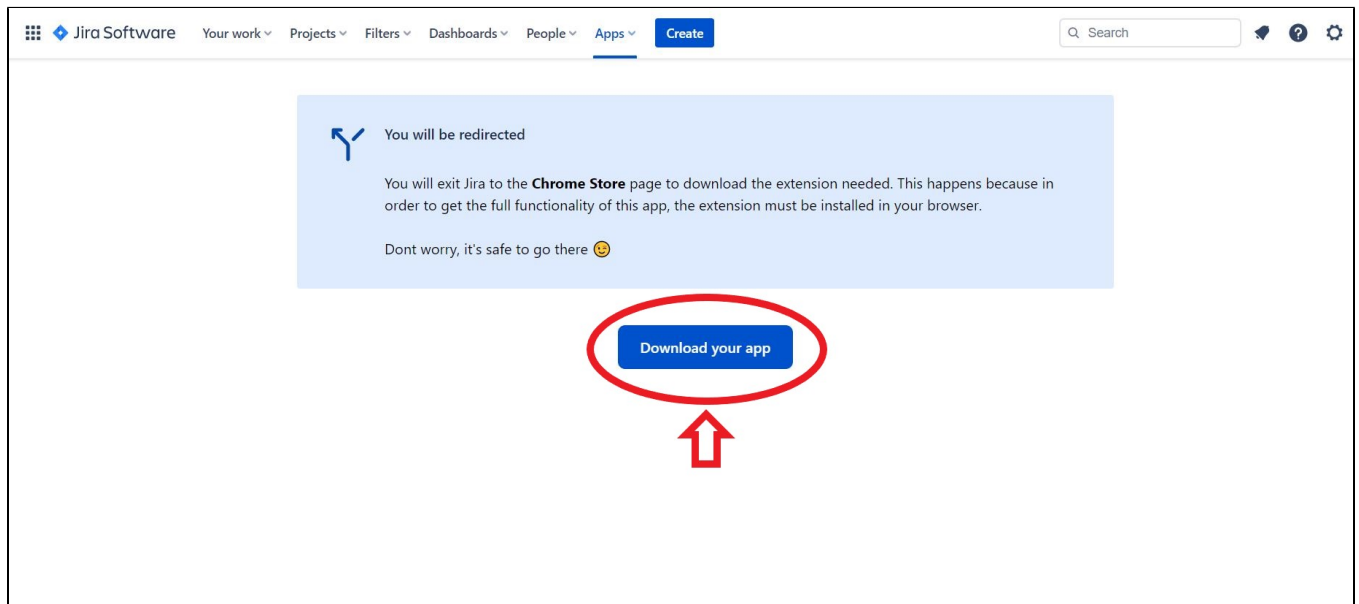
- Issue Summary & Description Templates for Jira Cloud**: 117 installs, 4.5 stars (7 reviews). Description: Issue Templates for Summary and Description streamline your work in Jira, by prefilling the Create Issue Screen. Blueprints, IT & helpdesk, Project management, Wor...
- Version Sync for Jira**: 362 installs, 4.5 stars (7 reviews). Description: Easily synchronize versions across projects and manage name, description and release details across many projects. Admin tools, Project management, Utilities, Workflow.

All items are marked as 'CLOUD SECURITY PARTICIPANT'.

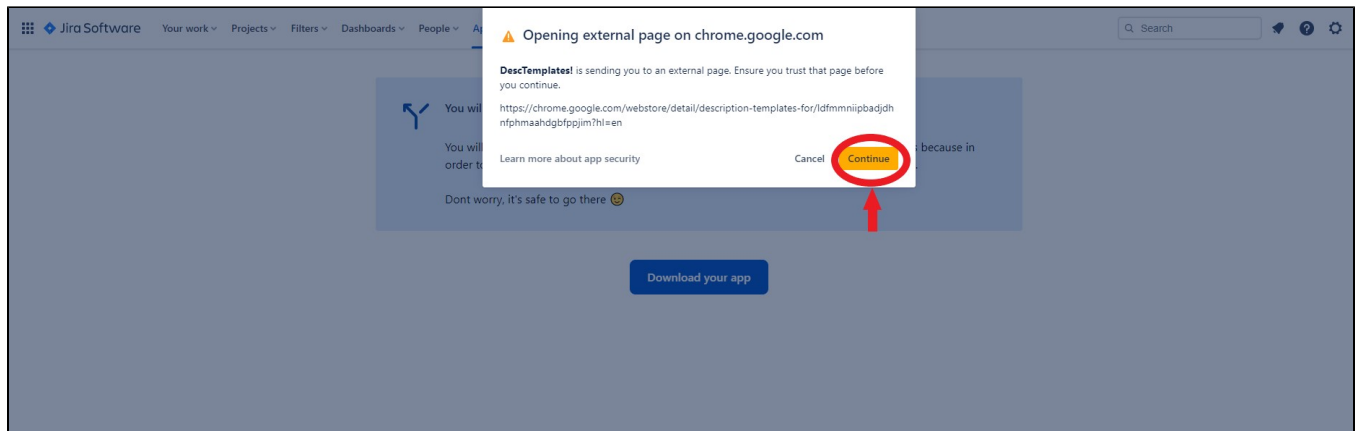
Very Important: A Chrome or Microsoft Edge or Firefox extension must be installed. In your Jira go to "**Apps DescTemplates!**" to install the browser App extension.



A page will open where you must click the "**Download your app**" button



A new window will appear to warn that it is an external link. **Click on continue**



Directs you to the browser's web store. **Add the plugin to the browser**



Description & Comment Templates for Jira

mraddon.com

★★★★★ 6 | Productivity | 618 users

Add to Chrome

➤ General Configuration

No General Configuration is needed. Just use it 😊

➤ Usage

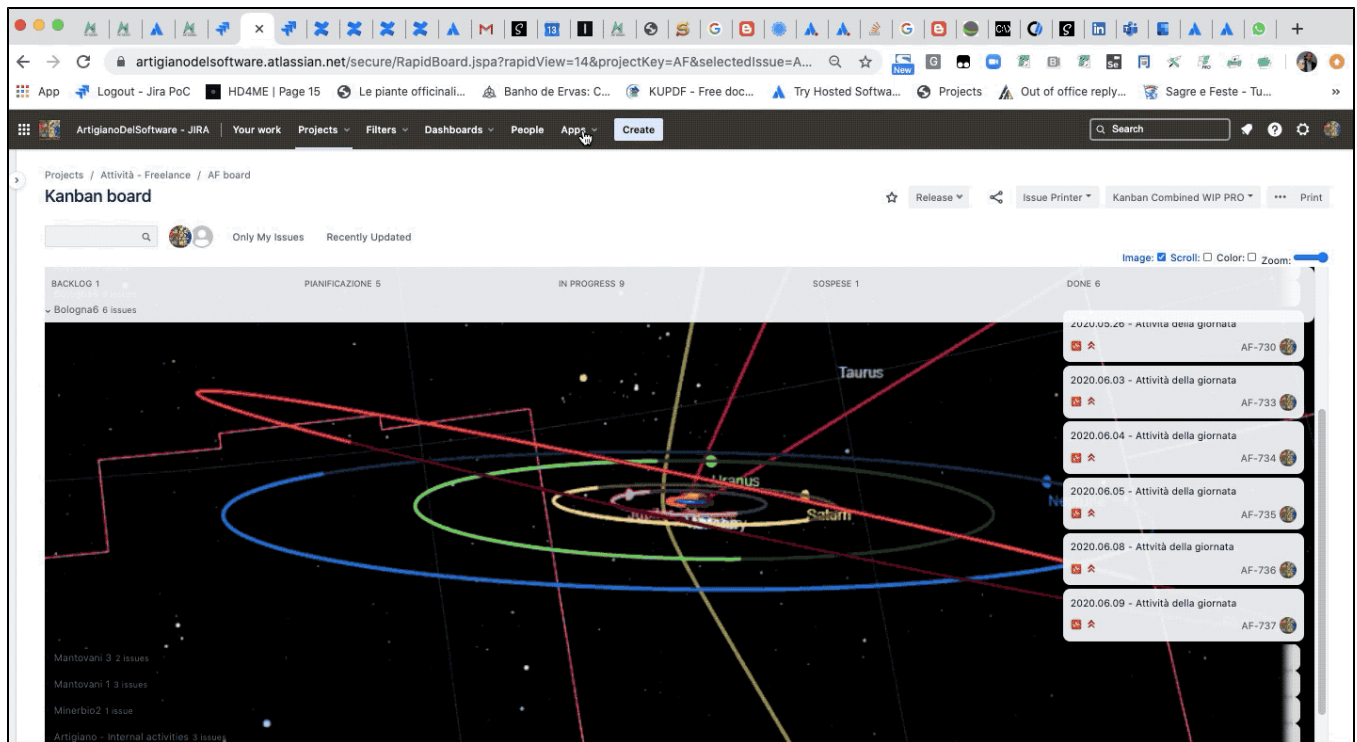
Just create a new issue with the usual standard button of Jira "Create", From "App"->"New Issue!" or from board backlogs with description mandatory.

The screenshot shows the Jira 'Create issue' dialog box. The description field contains the text 'Example Template for Service Desk' and 'Content of the issue:'. Below the description field, there is a row of templates: '#Service Desk', '#T30', '#T50', '#T60', and '#Sample'. The 'Create' button is highlighted with a red circle.

QA	BUSINESS VALIDATION	DISCARDED	T:
0	3	5	
0	0	2	
2	2	8	
3	4	37	
0	4	16	
5	13	68	

Showing 5 of 5 statistics.

T:
313
11
24
348



a specific text is added and we can use it. In this sample, We have stored two different templates.

See this video for more info:

<https://youtu.be/jTAjV9OyPL8>

➤ Usage: Description Templates by Project and IssueType

Since October 2022, we have released a new powerful feature! ***Templates by Project with no Jira Admin intervention!!***

Just create a ticket in your project with summary “**TEMPLATE:IssueTypeName**”, ex: “**TEMPLATE:Bug**” and the system will use the description of the ticket for the next created Bugs. You can also define a “**TEMPLATE:Default**” summary to apply to the rest of IssueTypes.

Is plug'n'play!

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Development Software project

PLANNING

DEV board Board

Roadmap

Backlog

Kanban board

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Print QR

TEMPLATE:Bug

Description

STORY

BACKGROUND

DETAILS

SCOPE

DEPENDENCIES/IMPACTS

RISKS

Create issue

Import issues

SCOPE -

DEPENDENCIES/IMPACTS -

RISKS -

ACCEPTANCE CRITERIA -

SOLUTION TASKS -

OPEN QUESTIONS -

1	4	7
holal	5	8
3	6	9

Templates: #SC #CIT #SYS #MONITORING , #Sample

Fix versions

Create another issue

Cancel Create

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Attach Create subtask

TEMPLATE:DEFAULT

Description

STORY

BACKGROUND

DETAILS

SCOPE

DEPENDENCIES/IMPACTS

RISKS

Create issue

Import issues

STORY -

BACKGROUND -

DETAILS -

SCOPE -

DEPENDENCIES/IMPACTS -

RISKS -

ACCEPTANCE CRITERIA -

SOLUTION TASKS -

OPEN QUESTIONS -

Templates: #SC #CIT #SYS #MONITORING , #Sample

Fix versions

Create another issue

Cancel Create

See this video for more info:

<https://youtu.be/0gUnY5yAHbY>

➤ Listing Description Templates within Projects

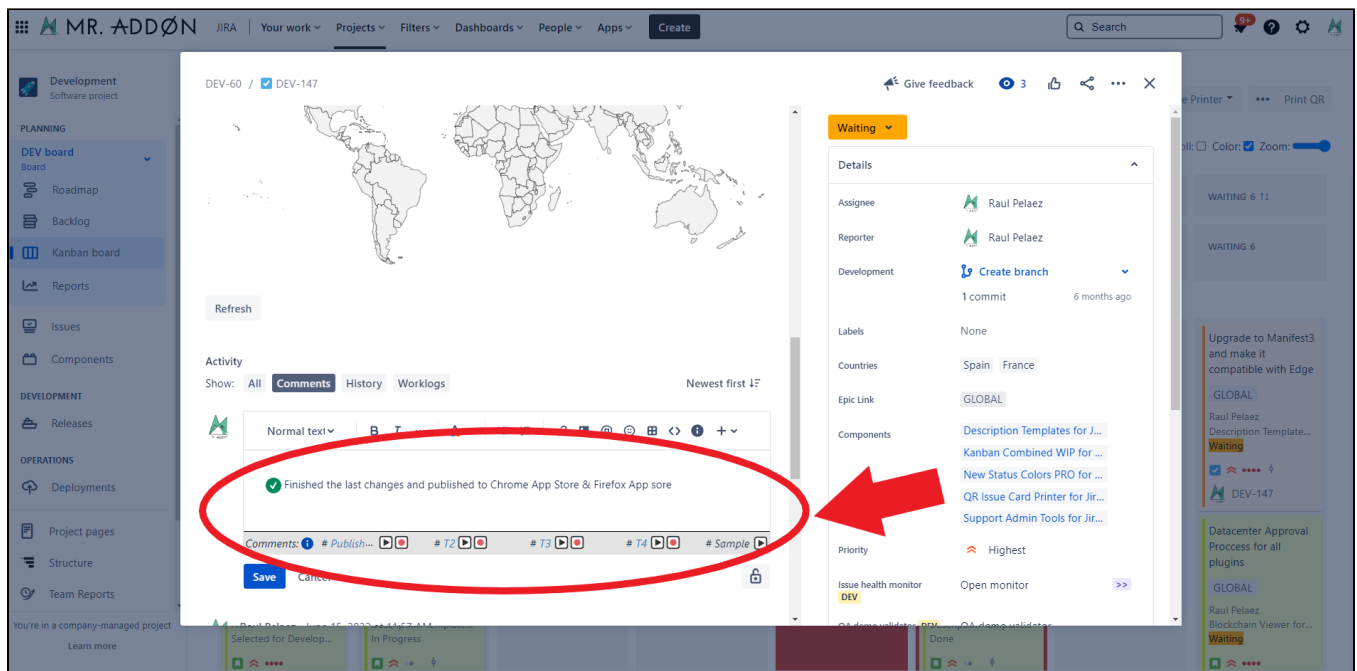
Now with a new Template viewer section within Project overview (named Description templates)

Usage: Description Templates by Project and IssueType
Just create a ticket in your project with summary "TEMPLATE:IssueTypeName", ex: "TEMPLATE:Bug" and the system will use the description of the ticket for the next created Bugs. You can also define a "TEMPLATE:Default" summary to apply to the rest of IssueTypes.
[Learn more](#) · [Dismiss](#)

Issue Key	Issue Type	Description Template
PCS1-4	Bug	ESTO ES UN BUG
PCS1-2	Default	ESTE ES EL TEMPLATE DEFAULT
PCS1-3	Epic	STORY SOLUTION TASKS OPEN QUESTIONS
PCS1-1	Task	STORY BACKGROUND DETAILS SCOPE DEPENDENCIES/IMPACTS RISKS ACCEPTANCE CRITERIA SOLUTION TASKS OPEN QUESTIONS

➤ Comment Templates in Jira Issues

Since November 2022 you can configure Comment Templates!



603px

Release Notes

03-May-2022 Now is a paid add-on with official support

05-Sep-2022 In the next days we will release a super new feature! New feature! Configurable default description templates per project and issuetype! No Jira Cloud administrator intervention required! Coming soon!

13-Oct-2022 Released Templates by Project with no Jira Admin intervention!! Just create a ticket in your project with summary **"TEMPLATE: IssueTypeName"**, ex: **"TEMPLATE:Bug"** and the system will use the description of the ticket for the next created Bugs. You can also define a **"TEMP LATE:Default"** summary to apply to the other IssueTypes.

07-Nov-2022 Released a new feature: Save until 4 Comment Templates

