# **Support Admin Tools for Jira Server & Datacenter**

## **General Information**



## Support Admin Tools for Jira

by MrAddon® by TecnoFor

Administration a se	earch JIRA admin		
Applications Projects Issues	Add-ons User management System	deta  Che	ck Screen Tabs
ISSUE TYPES	Associate field 15 minutes Stream	New Development Detai QA Details Monitoring Details	s
Issue types	Associate the field 15 minutes Stream to the	Details	associate a field to a screen before it will be disp
Issue type schemes	Screen	Development Details Position change details	Tab
Sub-tasks	A/B Next step	Position change details	Field Ta
Issue Type Filters	AGM: AGM Issue		Details
WORKFLOWS	AGM:Odigeo Project Template		Details
Workflows	API Support		Field Ta
Workflow schemes	ATEAM:Standalone Project Template		Details
SCREENS	AVGP:Standalone Project Template		Details
Screens	AXAEV:Odigeo Project Template		Details
Screen schemes	AXModules		AX Mo
Issue type screen schemes	Activation Mode		Field Ta
FIELDS	Admin tools		Field Ta
Custom fields	AeTM Request		deTM.



#### Jira 9 Server & Datacenter



actions

#### On this page

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- Enlarge Your Excel Export feature
- Result
- Release Notes

## Description

With this Jira add-on your Jira Administrators will be more happier! This is an extension for your Jira to automatize some typical admin actions, like search for custom field and know the customfield\_id, for workflow, for IssueType, to copy/paste and duplicate settings in customfield config, to put fields in multiple screens in the same tab, to hide IssueTypes with 0 tickets in workflow & issuetype schemes migrations... very useful sure! We use it each day! **No configuration is needed; only install it, that's all! Plug'n'play.** 

You will be able also to put a banner countdown for maintenance purposes!

Since february of 2023 Enlarge Excel Export for Jira features are included in Support Admin Tools

Since march of 2023 we can **customize the IssueView Layout** (expanding text-field multiline customfields or Table Grid customfields). You can also expand and collapse the right-panel of the IssueView to enalrge the width of the text-fields or Table-Grid fields

#### Summary video (2 minutes):



After download the JAR, install using the link in Manage apps page, search addon as show in following GIF

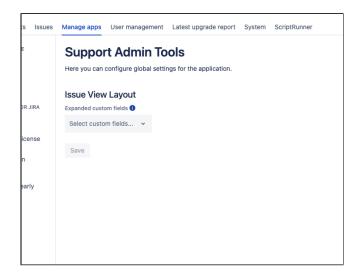
Administration a Se Applications Projects Issues	rch Jira admin <b>Manage apps</b> User management Latest upgrade report System Con	figuration Manager	📭 😁 Back to project: Pianificazione
ATLASSIAN MARKETPLACE	Atlassian Marketplace for JIRA		
Manage apps	Discover powerful apps compatible with your JIRA version via the Atlassian M	larketplace. Manage apps.	
ISSUE MATRIX Settings PROFIELDS Profields administration Profields project notifications Profields script console Profields integrity checker Profields Analytics Profields getting started	East creation of comments     Auto-fill template parameters     Auto-fill template parameters     WIRA Agile Integration     WIRA Service Desk Integration     WIRA Service Desk Integration		×
JSU AUTOMATION SUITE FOR JIRA WORKFLOWS	support admin Q Search results   All categories	s • All paid & free •	
Get Started			
Maps Configuration	Support Admin Tools for Jira www.MrAddon.com ® • ③ Top Vendor Admin Tools] Jira Service DESK	★★★™ (4) 294 installations Paid via Atlassian	Free trial Buy now
DESK Get Started	With this Jira add-on your Jira Administrators will be more happier! This is	an extension for your Jira to automatize some typical admin acti	ons, like
<ul> <li>A state of the second seco</li></ul>	search for custom field, for workflow, for DVCS repository, for IssueType, a		,
Configuration Overview			
Bundled Fields	Mentions & Watchers	★★★★ (0)	Free trial
Dynamic Forms	i0in ltd. Supported by yandar	A	

# General Configuration (by Jira Admin) IssueView customfield Layout settings

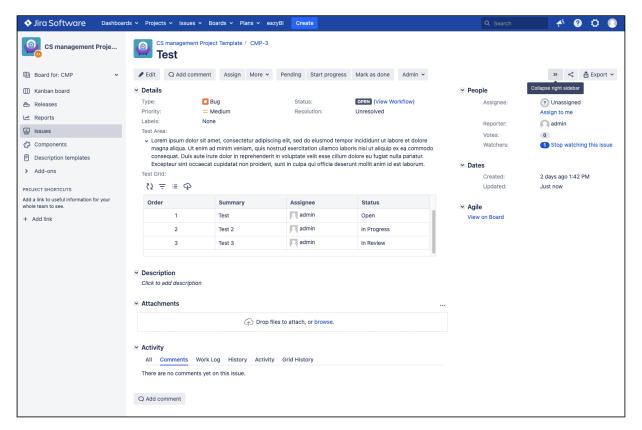
There is an additional functionality in the global configuration, which allows to **expand text field multiline fields** and is also compatible with **Grid type fields** (Included with the **Table Grid** addon). The jira admin can select the fields in this section.

Administration       • Sech Jackanne       • Bester Jackanne Projection         Application       * Regregering       User management       Lister support System         Application       * Regregering       User management       Lister support         Admange apport       * Sech Jackanne       Sech Jackanne       Sech Jackanne         Admange apport       * Sech Jackanne       Sech Jackanne       Sech Jackanne         Admange Apport       * Sech Jackanne       Sech Jackanne       Sech Jackanne         Admange Apport       * Sech Jackanne       Sech Jackanne       Sech Jackanne         Admange Apport       * Sech Jackanne       Sech Jackanne       Sech Jackanne         Admange Apport       * Sech Jackanne       Sech Jackanne       Sech Jackanne         Admange Apport       * Sech Jackanne       Sech Jackanne       Sech Jackanne         Admange Apport       * Sech Jackanne       Sech Jackanne       Sech Jackanne         Admange Apport       * Sech Jackanne       Sech Jackanne       Sech Jackanne         Admange Apport       * Sech Jackanne       Sech Jackanne       Sech Jackanne         Admange Apport       * Sech Jackanne       Sech Jackanne       Sech Jackanne         Admange Apport       * Sech Jackanne       Sech Jackanne       Sech		cts v issues v boards v Plans v Assets v Create	Q Search	🕈 🦉
LXSUM MAREETFACE       Chobal configuration         Find new app       Manage appi         Advanced Roadmaps Iron Ma       Finded autom field C         Advanced Roadmaps Iron Ma       Second         Advanced Roadmaps Iron Ma       Second Iron Ma	Administration	3, Search Jira admin	* Back to project: Starters &	Leavers Project
Find new aps       Chall Configuration         Namage app       Mere use an endingue global settings for the application.         Advanced Roadmaps       Expland content field.         Advanced Roadmaps       Settingue field.         Advanced Roadmaps       Settingue field.         Advanced Roadmaps       Settingue field.         Advanced Roadmaps levels       Setingue field.         Advanced Roadmaps	Applications Projects Issues M	anage apps User management Latest upgrade report System		
	ATLASSIAN MARKETPLACE Find new apps Manage apps ADVANCED ROADMAPS FOR JIRA Advanced Roadmaps Permissions Advanced Roadmaps license details Hierarchy configuration Dependencies Advanced Roadmaps early access features Sastet Configuration Indexing Assets Assets Configuration Indexing Assets Assets Configuration Indexing Assets Assets Allowist Assets Script Console Assets Allowist Assets reports Table GRD Grids Data Sources SUPPORT ADMIN TOOLS	Global configuration Here you can configure global settings for the application. Expanded cutom fields • Select custom fields.		

To configure go to the **Global Configuration** page section of the "Manage Apps" Admin config and select the fields and click in "Save" button



Now take a look to some Issues of the system to see if all works, basically you will see the field exapnded in the IssueView Layout.



Now you can click in ">>" button in top-right part of the screen and collapse the right-panel of the IssueView. Click again in "<<" to expand the right-panel in the IssueView

♦ Jira Software Dashboard	ds 🗸 Projects 🖌 Issues 🗸 Boards 🗸 Pla	ns 🗸 eazyBl Create		Q Search 🦛 😗 🗘 💿
CS management Proje	CS management Project Template / Test	CMP-3		
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PROJECT SHORTCUTS Add a link to useful information for your whole team to see. + Add link	Q = := Q       Order       1       2       3       ✓ Description       Click to add description       ✓ Attachments	Summary Test Test 2 Test 3	Assignee admin admin admin admin	Status Open In Progress In Review
	Activity     All Comments Work Log History     There are no comments yet on this issue.     Q Add comment	Activity Grid History		

To disable this new feature, go to the Manage Apps section and select the Support Admin Tools App and expand its modules.

Disable the modules: "entrypoint-issueViewRightSidebarCollapsible" and "Issue View Collapsible Button"

Hugin for JIRA Admins to allow search in each Admin page of JIRA Four trial is expiring on 13/Apr/23. Buy a license for this app. Buy now Get started Uninstall Disable No screenshots available Version: 2.6.0 Vendor: MrAddon App key: com.rauliki.JiraSupportAdminT ools.JiraSupportAdminTools License details: Evaluation, Unlimited-user commercial license, Data Center, expires 13/Apr/23 License status: Valid License SEN: SEN-L19269013 License key: AAABog00DA (	Support Admin Tools for Jira		TRIAL EXPIRING			
Buy now       Get started       Uninstall       Disable         No screenshots available       Version:       2.6.0         Vendor:       MrAddon         App key:       com.rauliki.JiraSupportAdminT         ools.JiraSupportAdminTools       License details:         Evaluation, Unlimited-user       Commercial license, Data         Center, expires 13/Apr/23       License status:         Valid       License SEN:         SEN-L19269013       SEN-L19269013	lugin for JIRA Admins to allow search in ea	ch Admin page of JIRA				
No screenshots available       Version:       2.6.0         Vendor:       MrAddon         App key:       com.rauliki.JiraSupportAdminT ools.JiraSupportAdminTools         License details:       Evaluation, Unlimited-user commercial license, Data Center, expires 13/Apr/23         License status:       Valid         License SEN:       SEN-L19269013	our trial is expiring on 13/Apr/23. Buy a	license for this app.				
Version:       2.6.0         Vendor:       MrAddon         App key:       com.rauliki.JiraSupportAdminT         ools.JiraSupportAdminTools       commercial license, Data         License status:       Valid         License SEN:       SEN-L19269013	Buy now Get started Uninstall	Disable				
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	Provides REST resources for the admin UI.	liraSupportAdminTools-resource	nes)			
Issue View Collapsible Button (issue-view-collapsible-button)	Provides REST resources for the admin UI. JiraSupportAdminTools Web Resources ( Issue View Collapsible Button (issue-view	-collapsible-button)	ces)			
Issue View Collapsible Button (issue-view-collapsible-button) Button to collapse/expand right issue view panel	Provides REST resources for the admin UI. JiraSupportAdminTools Web Resources ( Issue View Collapsible Button (issue-view Button to collapse/expand right issue view par	-collapsible-button) nel	ces)			
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This addon add a special button on top right



This button is provided in :

## Issue type

We can search quickly own issue type and reference information we need.

≡ 🔻 Jira Dashboards ∽	Projects - Issues - Workload Profields -	Boards 🗸 🔽 Cr	reate	Search Q	± ≁ 0	0
Administration • s	earch Jira admin			📭 🛏 Back t	to project: Pia	inificazione
Applications Projects Issue	Manage apps User management Latest upg	rade report Sys	tem Configuration Manager			
SSUE TYPES	Issue types			Add issue type	JiraSupport [	SUAJ]!
Issue type schemes	Name	Туре	Related Schemes	Ac	tions	
Sub-tasks	Activity An activity to follow up deals.	Standard	TESTAG: CRM Issue Type Scheme	Ec	dit Delete	Translate
WORKFLOWS Workflows Workflow schemes SCREENS Screens Screen schemes Issue type screen schemes FIELDS Custom fields Field configurations Field configuration schemes PRIORITIES	Eug A problem which impairs or prevents the functions of the product.	Standard	DEM: Kanban Issue Type Scheme     IN: Kanban Issue Type Scheme     AUT: Kanban Issue Type Scheme     CUS: Scrum Issue Type Scheme     CUS: Scrum Issue Type Scheme     TGRM: Scrum Issue Type Scheme     DEMO: Scrum Issue Type Scheme     DEMO: Scrum Issue Type Scheme     PIAN: Kanban Issue Type Scheme     PIAN: Kanban Issue Type Scheme     TSPRINT: Scrum Issue Type Scheme     FISJ: Kanban Issue Type Scheme     KK1: Software Development Issue Type Scheme     KK2: Software Development Issue Type Scheme	Ec	lit Delete	Translate
Priorities Priority schemes	Business Goal For business objectives and goals. Created by RTM.	Standard	KK4: Software Development Issue Type Scheme     Default Issue Type Scheme     TER: Scrum Issue Type Scheme	Ec	dit Delete	Translate
ISSUE FEATURES	Business Requirement	Standard	Default Issue Type Scheme     TEP: Scrim Issue Type Scheme	Ec	lit Delete	Translate



we can search own workflow

≡ 🐬 Jira Dashboards ∽	Projects v Issues v Workload Profields v Boards v Creat	te		Search	۹	<u>بل</u> خ	« 🛛 🗘 🜔
Administration a Se	earch Jira admin				루 🗝 Back	k to proje	ct: Pianificazione
Applications Projects Issues	Manage apps User management Latest upgrade report System	n Configuration Manager					
ISSUE TYPES Issue types	Workflows			Add workflow	Import 🗸	JiraSup	port [SUAJ]! @
Issue type schemes	L						
Sub-tasks	To delete a workflow, you must first unassign it from all workf	low schemes and draft workflow s	chemes.				
WORKFLOWS							encadara encadara caranta caranta e
Workflers	Active						
Workflow schemes	Name	Last modified	Assigned Schemes	5	Steps /	Actions	
SCREENS	jira (Read-only System Workflow) DEFAULT				5	view Co	ору
Screens	The default Jira workflow						
Screen schemes	Agile Scrum Workflow () IDG modification to Easy Agile scrum workflow	20/Mar/20 Artigiano Amministratore	<ul> <li>TESDEV: Software Simplified Workflow Scheme</li> </ul>		7	view Ec	lit Copy
Issue type screen schemes	COVID: Jira Service Desk default workflow	06/Mar/20	Jira Service Desk IT Support		5	view Ec	lit Copy
FIELDS Custom fields	This Jira Service Desk default workflow was generated for Project COVID	Artigiano Amministratore	Workflow Scheme generated Project COVID	for			
Field configurations	COVID: Service Request Fulfilment with Approvals workflow	08/Apr/20	Jira Service Desk IT Support		9 1	view Ec	lit Copy
Field configuration schemes	for Jira Service Desk ① This Jira Service Desk Service Request Fulfilment with Approvals workflow was generated for Project COVID	Artigiano Amministratore	Workflow Scheme generated Project COVID	for			
PRIORITIES	COVID: Service Request Fulfilment workflow for Jira Service	06/Mar/20	Jira Service Desk IT Support		8	view Ec	lit Copy
Priorities	Desk	Artigiano Amministratore	Workflow Scheme generated	for			100
Priority schemes	This Jira Service Desk Service Request Fulfilment workflow was generated for Project COVID		Project COVID				
ISSUE FEATURES	SD: Change Management workflow for Jira Service Desk	27/Nov/19	Jira Service Desk IT Support		10	view Ec	lit Copy
Time treeling	This Jira Service Desk Change Management workflow was	Artigiano Amministratore	Workflow Scheme generated	tor		-	

#### Screen

3

The same operation is possible for screen too

≡ 🐬 Jira Dashboards ∽	Projects - Issues - Workload Profields -	• Boards • Create		Search	٩	杜 🀔 (	ə o 🕓
Administration a s	earch Jira admin				👎 😁 Bad	ck to project: Pi	ianificazione
Applications Projects Issues	Manage apps User management Latest u	ograde report System Configurat	ion Manager				
ISSUE TYPES Issue types	View Screens				Add screen	JiraSupport	[SUAJ]! ⑦
Issue type schemes Sub-tasks Workflows Workflows Workflow schemes		layed when issues are created or edit yed for a particular workflow transition	ted please map the screens to issue ope on, please select the workflow the transi	rations using Screen Schemes.			
SCREENS	Name	Screen schemes	Workflows			Actions	
Screens	AUT: Kanban Bug Screen	AUT: Kanban Bug Screen Sche	eme			Configure Copy	Edit
Screen schemes Issue type screen schemes	AUT: Kanban Default Issue Screen	AUT: Kanban Default Screen S	Scheme			Configure Copy	Edit
FIELDS Custom fields	COVID: Jira Service Desk Screen This Jira Service Desk Screen was generated automatically	COVID: Jira Service Desk Scre Scheme	en			Configure Copy	Edit
Field configurations Field configuration schemes	CUS: Scrum Bug Screen	CUS: Scrum Bug Screen Sche	me			Configure Copy	Edit
PRIORITIES Priorities	CUS: Scrum Default Issue Screen	CUS: Scrum Default Screen Se	cheme			Configure Copy	Edit
Priorities Priority schemes	DEM: Kanban Bug Screen	DEM: Kanban Bug Screen Sch	eme			Configure Copy	Edit
ISSUE FEATURES	DEM: Kanban Default Issue Screen	DEM: Kanban Default Screen S	Scheme			Configure Copy	Edit

## Fields

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In this case, addon adds quick link to each field for quick reference every action.

= 🐬 Jira Dashboards 🗸	Projects v Issues v Workload Profields v Boards v Create			Search Q 刘	t 🦇 0 0 🤇
Administration a Se	arch Jira admin			📭 😁 Back to	o project: Pianificazione
Applications Projects Issues	Manage apps User management Latest upgrade report System Configuration Ma	anager			
SSUE TYPES ssue types	Custom fields			Add custom field	JiraSupport [SUAJ]!
ssue type schemes ub-tasks	Add extra fields to your issues to define them more precisely. From simple text fields to de to your users. Here you can manage your existing custom fields, or create new ones.	evelopment summaries, you c	an create different types	of custom fields and configure	how they're displayed
ORKFLOWS	Q Search Project: All v Type: All v Screen: All v	Туре	Available Contexts	Screens	Actions
Vorkflows Vorkflow schemes	Account LOCKED Link this issue's logged hours and expenses to an account.	Tempo Accounts Custom	Global (all projects)	0 screens	o -
CREENS	Address	Text Field (single line)	Global (all projects)	4 screens	0 v
creen schemes	Approvals LOCKED Provides search options for Jira Service Desk approvals information. This custom field is created	Approvals	Global (all projects)	0 screens	0 v
ssue type screen schemes	Approvers Contains users needed for approval. This custom field was created by Jira Service Desk.	User Picker (multiple use	Global (all projects)	11 screens	o -
ustom fields	Area	Select List (single choice)	Global (all projects)	4 screens	0 v
ield configurations	Birthday	Date Picker	0 projects	1 screen	0 v
ield configuration schemes	CAB Change Advisory Board members	User Picker (multiple use	Global (all projects)	2 screens	o •
riorities riority schemes	Change completion date Specify the completion time for the change request	Date Time Picker	Global (all projects)	2 screens	o ~
SSUE FEATURES	Change managers Contains the change managers for the change management process.	User Picker (multiple use	Global (all projects)	1 screen	0 ×
Time tracking					

### Banner

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This addon add a special feature for Banner. We can set a countdown with few click.

≡ 🐬 Jira Dashboards ∽	Projects v Issues v Workload Profields v Boards v Create	Search	직 또 🐔 🛛 🗘 🌔
Administration Q Se	arch Jira admin	¢	A Back to project: Pianificazione
Applications Projects Issues	Manage apps User management Latest upgrade report System Configuration Manager JiraSupport [SUAJ]!		
General configuration Find more admin tools Jira mobile app SYSTEM SUPPORT System info	Edit Announcement Banner You can set HTML text which will display as a banner at the top of all pages in Jira. This is useful for alerting users of upcoming system-wide changes. Announcement		
Instrumentation JMX Monitoring Database monitoring Integrity checker	Visibility Level O Public - Show to anyone Private - Show to logged in users only		
Logging and profiling Scheduler details Troubleshooting and support tools	Set Banner		
Audit Log SECURITY Project roles Global permissions			
Password Policy User sessions SSO 2.0 Remember my login			

> Most important features

Another important feature of this addon is the possibility of copy/paste contexts of Custom Fields. It's very easy. Follow me and I will explain all secrets

This GIF describe how arrive to the right Jira configuration page (New UI experience change all 😛 )

ISSUE TYPES	Custom fields			Add custom	field JiraSupport [SUAJ]!
ssue types					
ssue type schemes	Add extra fields to your issues to define them more precisely. From simple text fields to development manage your existing custom fields, or create new ones.	summaries, you can create differe	ent types of custom fields a	and configure now they're display	ed to your users. Here you ca
ub-tasks					
VORKFLOWS	Q Search Project: All Y Type: All Y Screen: All Y				
Vorkflows	Name	Туре	Available Contexts	Screens	Actions
Norkflow schemes	Account LOCKED Link this issue's logged hours and expenses to an account.	Tempo Accounts Custom Field	Global (all projects)	0 screens	Q ~
CREENS	Address	Text Field (single line)	Global (all projects)	4 screens	Q ~
creen schemes ssue type screen schemes	Approvals LOCKED Provides search options for Jira Service Desk approvals information. This custom field is created programmatic	Approvals	Global (all projects)	0 screens	0 -
IELDS	Approvers Contains users needed for approval. This custom field was created by Jira Service Desk.	User Picker (multiple users)	Global (all projects)	11 screens	o ~
Custom fields	Area	Select List (single choice)	Global (all projects)	4 screens	o ~
ield configurations	Begin Date	Date Time Picker	Global (all projects)	12 screens	
ield configuration schemes	The planned start date	Date fille Picker	Giobal (all projects)	12 Screens	0 ×
RIORITIES	Birthday	Date Picker	0 projects	1 screen	0 ~
Priorities Priority schemes	CAB Change Advisory Board members	User Picker (multiple users)	Global (all projects)	2 screens	o ~
ssue Features Fime tracking	Change completion date Specify the completion time for the change request	Date Time Picker	Global (all projects)	2 screens	o ~
ssue linking	Change managers Contains the change managers for the change management process.	User Picker (multiple users)	Global (all projects)	1 screen	0 -
SSUE ATTRIBUTES	Change reason Choose the reason for the change request	Select List (single choice)	Global (all projects)	2 screens	o •
esolutions	Change risk	Select List (single choice)	Global (all projects)	2 screens	0 ~
sue security schemes	Change start date Specify the time and date for the start of the change	Date Time Picker	Global (all projects)	2 screens	0 -
Notification schemes	Change type	Select List (single choice)	Global (all projects)	2 screens	0 ~
Permission schemes	City	Text Field (single line)	0 projects	6 screens	0 -

#### As we see, Addon add new functionalities after click the button: JiraSupport

MC			g Barrio de Livas. C	(a KOPDI - Hee doc	A Hyrlos
Issue	s 🛩 Workload Profie	elds 🛩 Boards 🛩	Create		
in	Save Types Options	Load Types	Save Projects Options	Load Projects	
06	lleer management I at	test upgrade repo	rt Sustem		

- Load Projects
- Load Types
- Save Types Options
  Save Project Options

Once select the new configuration, just Save Type Options and Save Project Options to save (See the previous GIF).

Another great features is a great help for Workflow migration. Let me explain. If you change the Workflow Scheme, out-of-the-box wizard list all issue type, also issue type not used or involved in migration.

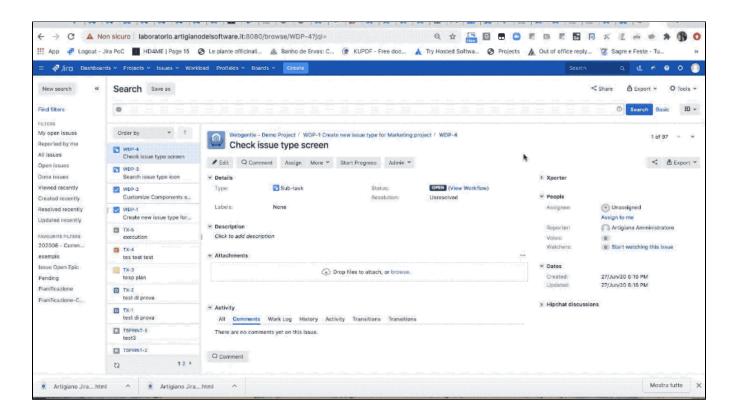
The following youtube video describe the result:

Well, using addon we can reduce the list of issue type to only involved in migration. So we can be focused in real work. This is a great result.



## Enlarge Your Excel Export feature

Just create a export for more than 10,000 issues as shown in following GIF:



As we see, a new entry is present in Export menù. After select own issues, well we can select this new entry and extract own Excel. Html format can be managed both with browser and Excel.

<mark>∛ Jirc</mark> Artigiano Jira Displaying 97 issues at 11/Jul/20 10:00 AM.														
Key	Issue Type	Status	Created	Updated	Development	Time Spent	Description	Summary	Epic Name	Due Date	Start Work Date	End Work Date	Original Estimate	Epic Estimate
WDP-4	Sub-task	Open	27/Jun/20 6:16 PM	27/Jun/20 6:16 PM				WDP-1 Check issue type screen						0m
WDP-3	Sub-task	Open	27/Jun/20 6:14 PM	30/Jun/20 12:40 PM				WDP-1 Search issue type icon						0m
WDP-2	Task	Open	27/Jun/20 3:41 PM				Lorem Ipsum Lorem Ipsum Lorem Ipsum Lorem	Customize Components set for assembly line project		30/Jun/20			7200	0m
WDP-1	Task	Open	27/Jun/20 3:40 PM	27/Jun/20 5:16 PM			Lorem Ipsum Lorem Ipsum Lorem Ipsum Lorem	Create new issue type for Marketing project					3600	Om

(\*) JIRA can be configured to increase the limit or bypass it altogether.

#### Here is a brief explanation of each configuration property:

- jira.search.views.default.max This is the maximum value of issues exported by default when exporting/requesting a search result.
- jira.search.views.max.limit This defines the maximum limit for all users, regardless of modifications on the referred URL. (or with the plugin Enlarge Excel Export)
- jira.search.views.max.unlimited.group This property sets up a group that will be able to request an unlimited number of issues on a search result.

You can use these configuration properties to override the default behavior. This is done by editing a file in your JIRA Home Directory, "jira-config. properties".

- 1. First, if the jira-config.properties file does not exist in your JIRA Home Directory then create it.
- 2. Add the override properties to the config file. Example:

```
jira.search.views.default.max=2000
jira.search.views.max.limit=10000
jira.search.views.max.unlimited.group=jira-administrators
```

a. Restart JIRA.

The example configuration increases the default result limit to 1500 issues. Users can modify URLs to export up to 2000 records. Members of the jira{{-administrators}} group can modify URLs to export an unlimited number of records

# Result

A great Addon 😃

#### Videos and Resources

Here some video about addon. Enjoy.

How to know the ID of a customfield, resolution, status, etc for Jira

How to put a countdown in the Announcement banner of Jira

Jira Server workflow migration help!! Using Support Admin Tools plugin

### **Release Notes**

- 2022-08-25 ready new version compatible with Jira Datacenter (Atlassian standards approved)
- 2023-01-22 "Enlarge Your Excel Export for Jira" App features are now included in "Support Admin Tools for Jira Datacenter" because the end of Jira Server
- 2023-03-17 we can customize the IssueView Layout (expanding text-field multiline customfields or Table Grid customfields). You
  can also expand and collapse the right-panel of the IssueView to enalge the width of the text-fields or Table-Grid fields